



COVID-19:

Dealing with the impact

9 April 2020

Webinar

Speakers



**Rupert
Watson**
Head of Asset
Allocation,
Investment
Solutions,
Mercer



**Paul
Cavalier**
Head of
Fixed
Income
Research,
Mercer



Jeremy Milton
Financial
Wellbeing
Leader,
Mercer



**Simon
Griffiths**
Market
Development
Leader,
Mercer Marsh
Benefits



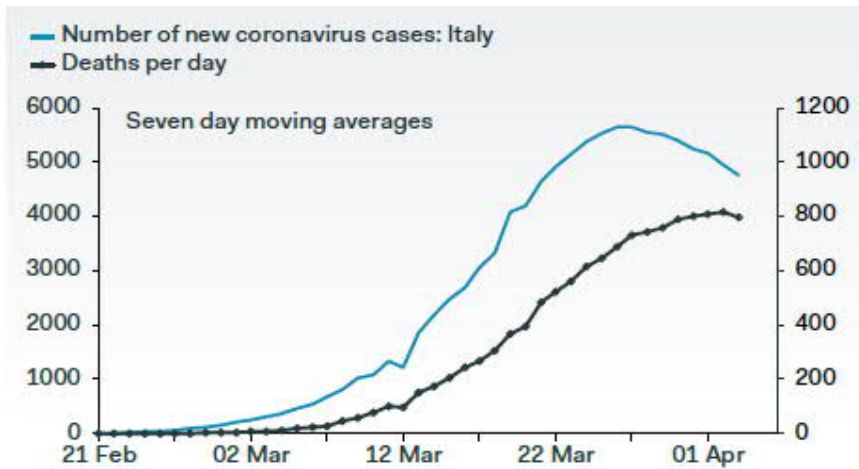
**Katerina
Psychopaída**
Practice Lead,
Employee
Experience and
Engagement,
Mercer

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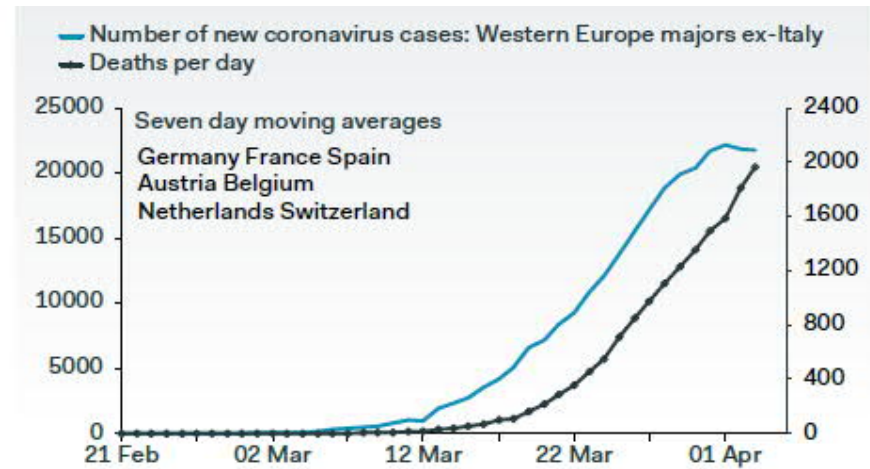
Please submit any questions you may have during the webinar and we will include them on a Q&As document, a link to which will be provided in our post event email to you.

The virus is being brought under control

Cases and deaths are clearly trending down in Italy



Deaths should soon peak in Western Europe



Source: Pantheon Economics

What might re-opening look like?



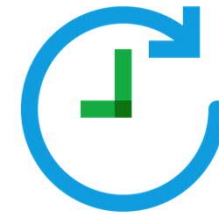
Some shops?



Immunity cards?



Those under 30?
Or 40?

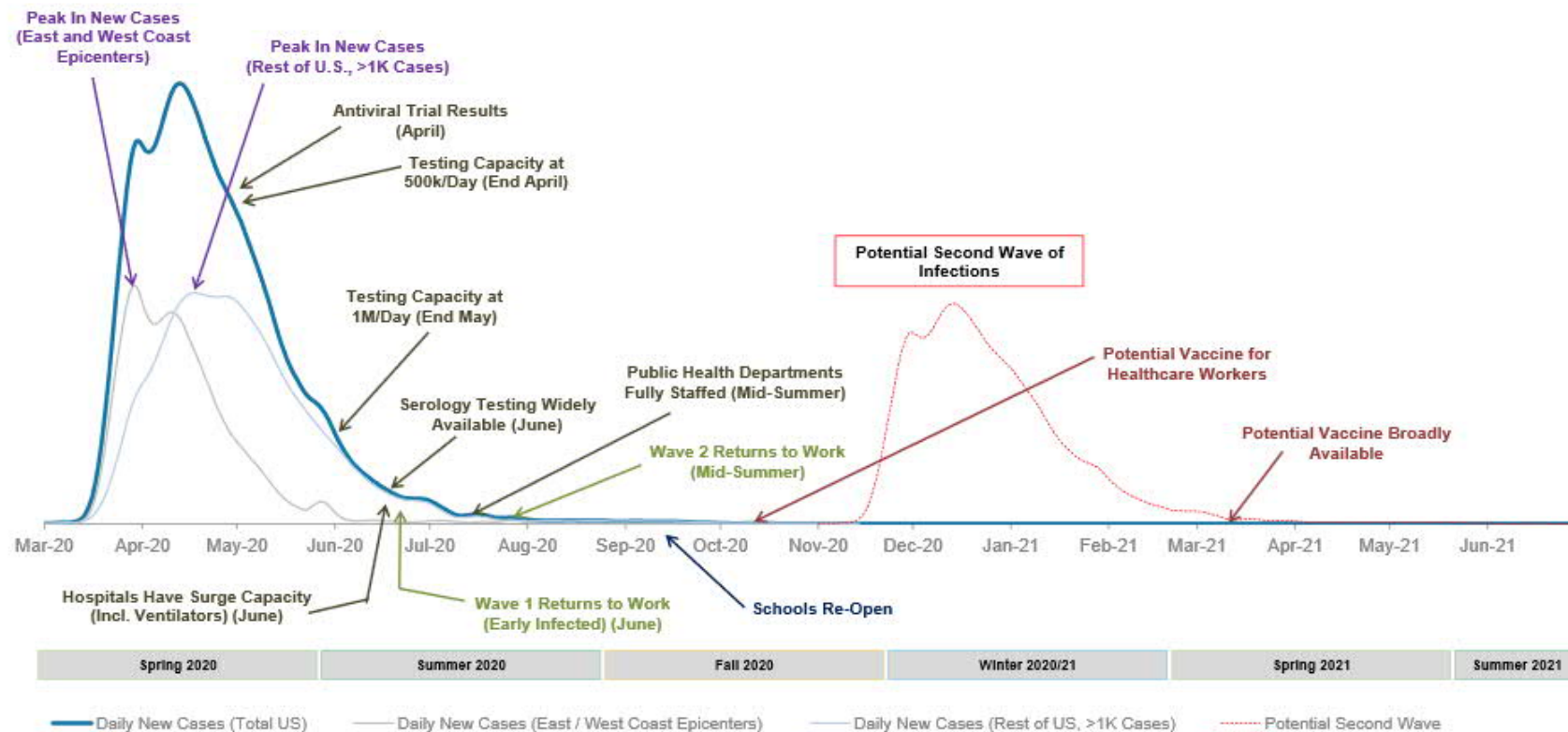


Regions? Times?
Shifts?

Backed up by contact tracing/testing & random testing

How cases might evolve in the US

Actual/estimated new case count (United States, non-cumulative)



Source: Morgan Stanley

Recovery from Q3. but slow return to normal

The damage won't be repaired by year-end (United States)

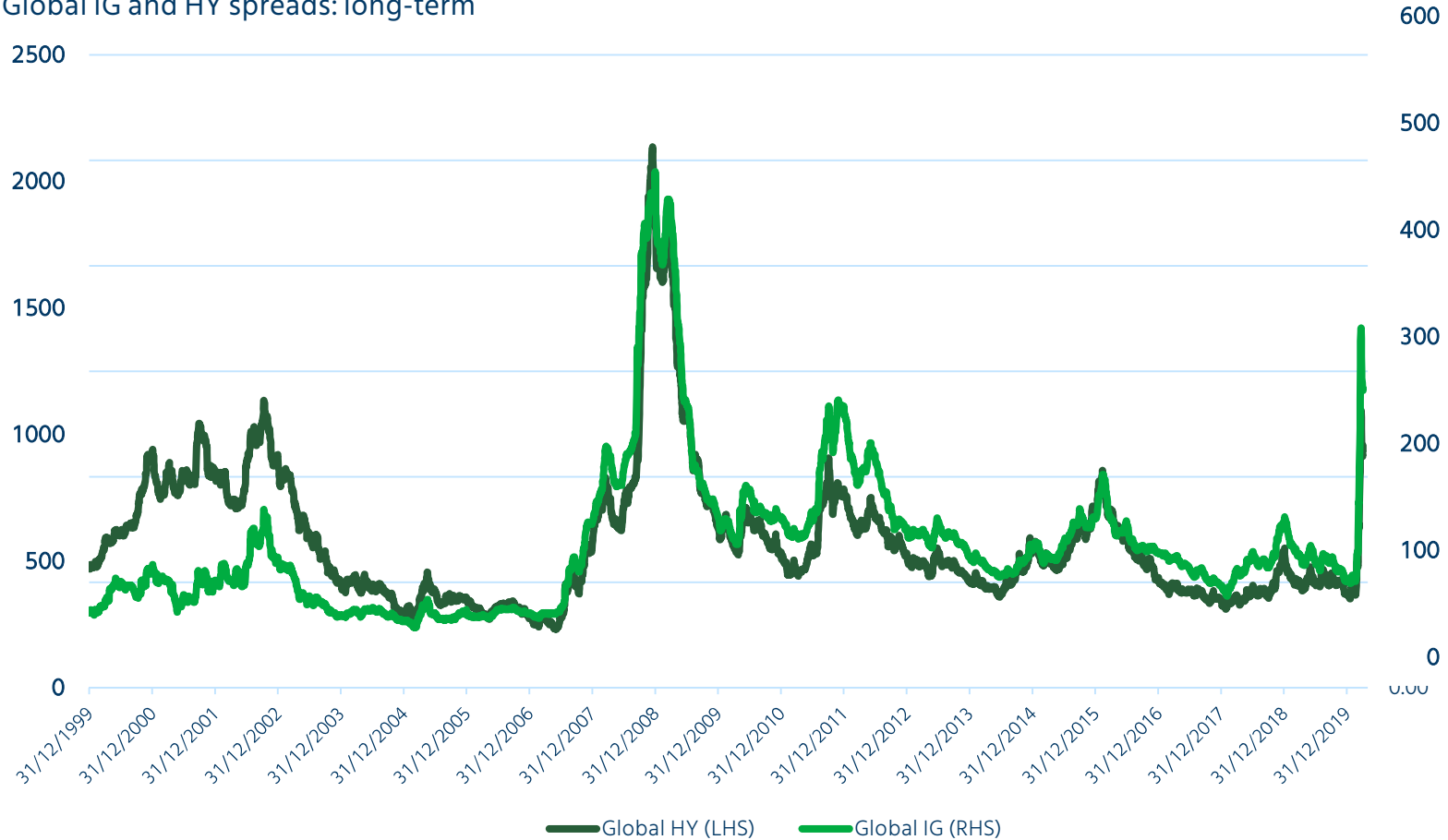


Source: Pantheon Economics

Time now to buy credit?

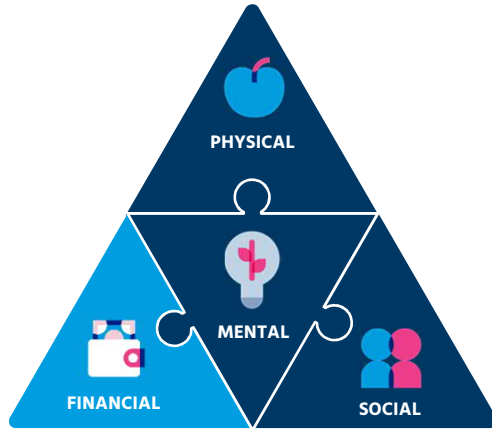
Investment Grade and High Yield spreads

Global IG and HY spreads: long-term



Source: Datastream. Chart shows Option Adjusted Spread. Start date 31/12/1999. End date 03/04/2020. Global HY Index uses the ICE BofA Global High Yield Constrained Index. Global IG Index uses the ICE BofA Global Corporate Index.

Pivot point for Financial Wellbeing strategies?



Coronavirus is having financial impacts on both **companies**, and their **employees** and **families**

Over 11 million UK employees have less than £100 in emergency savings¹

What are companies doing?



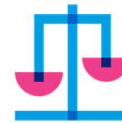
Accelerate financial wellbeing fully

Integrate



Implement tactical solutions

Moments that matter





New short-term financial "crisis" needs

Impact and effect



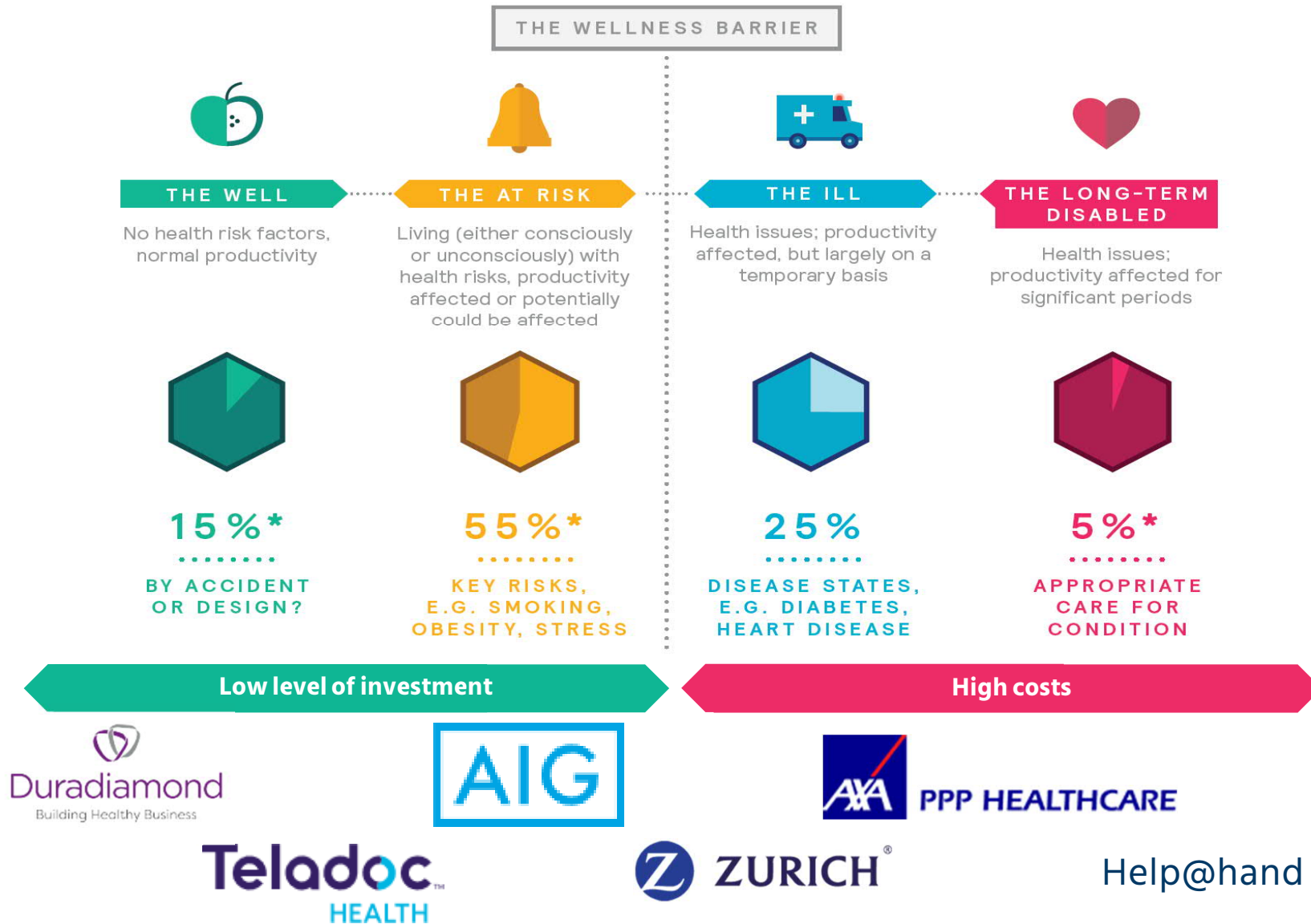
Overcome employees information overload

Practical and actionable

 If there ever was a time that employers could look to provide this wider level of Financial Wellbeing support, then now is the time. 

1: Money Advice Service, 2020

Innovation in the Healthcare Market



Coping with COVID19: impact on work experience

Organisations and managers are responding

9 out of 10

of employees feel their **organisations** and **managers** are **responding as effectively** as they can

2 out of 5

said that the outbreak has impacted their **confidence in the future** of their organisation

60%

of employees are seeking greater assurance around **job security**

Support comes from team members, not HR

Almost half

of participants said that their **team mates** were the ones supporting them the most during this outbreak.

27 %

By immediate manager

14%

By their senior leader

Only 4%

Say they are mostly supported by HR

Productivity reduces, stress levels increase

92%

Say the outbreak is affecting their **ability to get their work done**

8 out of 10 of those concerned about the possible threat of **redundancies**, the **changing content** of their work and diminishing **workload...**

...reported an **increase in stress levels** as a barrier to their work during the crisis.

New challenges demand new ways of work

Continuous Innovation

Agility, Speed Adaptability

Accelerated Digitalisation

Changing Work Cultures



Q&A

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For further information and materials, please visit:

<https://www.mercer.com/our-thinking/managing-novel-coronavirus.html>

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