Most employees (64%) believe their organization does not effectively balance economics and empathy when making decisions. Leading companies listen intently to their people and show they care by nudging them towards brighter futures.

88% of executives agree that the purpose of an organization should extended beyond shareholder primacy.

But only 46% of organizations are delivering on this today.

77% of employees feel at risk of burnout this year.

84% of employees say they are ready to learn new skills.

According to executives, only 50% of the workforce is able to adapt to the new world of work.

HR leaders’ #1 transformation challenge is workforce capability.

Just 7% of HR teams believe they deliver an exemplary employee experience today.

But 35% of companies are redesigning the organization to become more people-centric.

Energized employees are 7x more likely to report an inclusive and 4x a trusting workplace.

Use of predictive analytics has increased (from 8% in 2016 to 38% today).

Just 17% of companies use metrics to make buy, build, borrow decisions.

And only 45% use metrics to identify who is at risk of leaving.

Download the full Mercer Global Talent Trends Study at:
www.mercer.com/global-talent-trends

Keen to know how companies win with empathy? Speak to Mercer.