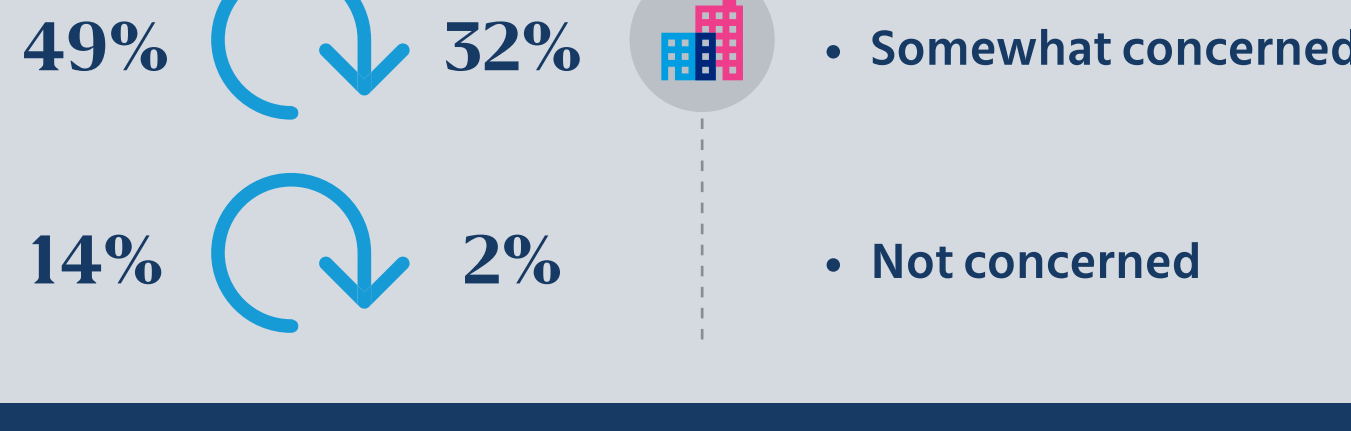


That was then, this is now.

The world is now dealing with a pandemic and the spread of COVID-19 is changing rapidly – not only by the day, but throughout the day. In early February, the focus was largely on China and some surrounding countries. But this new disease is now having a much greater global impact. How has the business perception changed from February to March 2020?

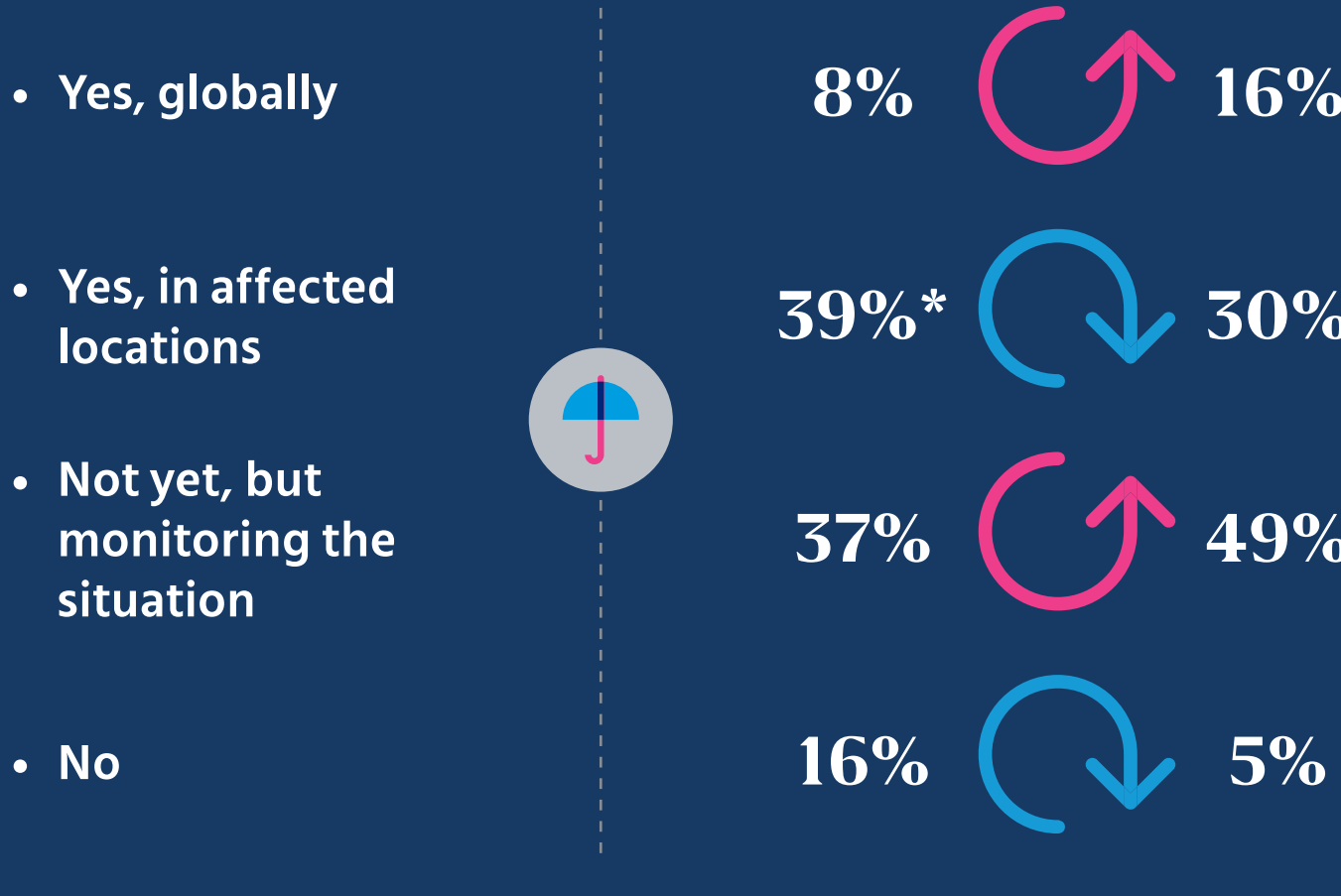
How concerned are companies about the COVID-19 outbreak?

As the impact increases, so does the concern; **66%** of companies are now **very** concerned.



Have companies encouraged employees to work remotely to minimize exposure to COVID-19?

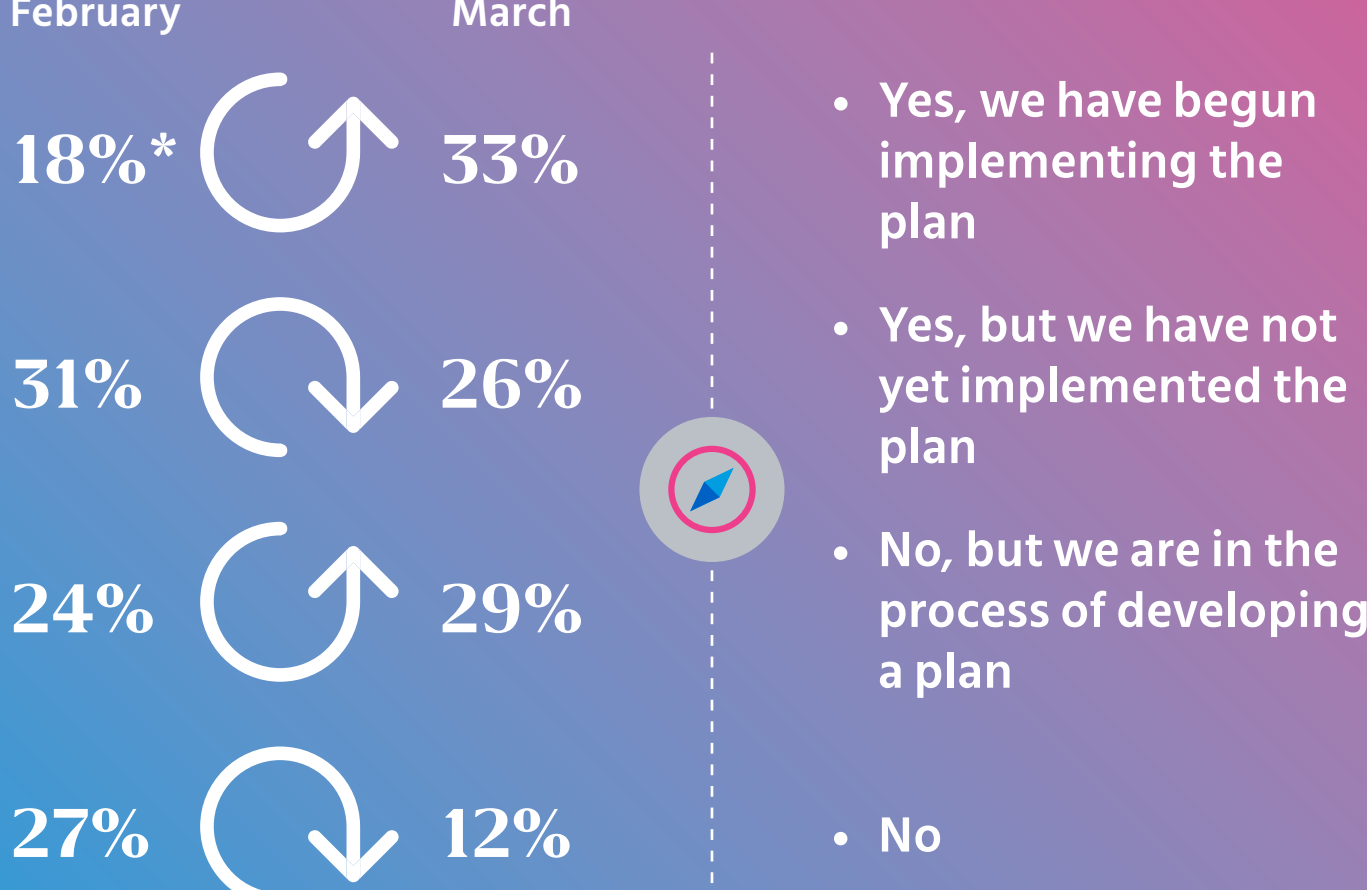
No real change for those already encouraging remote working, but **49%** are now monitoring the situation.



* China and surrounding areas

Do companies have a business continuity plan or pandemic preparedness plan in place to handle global outbreaks?

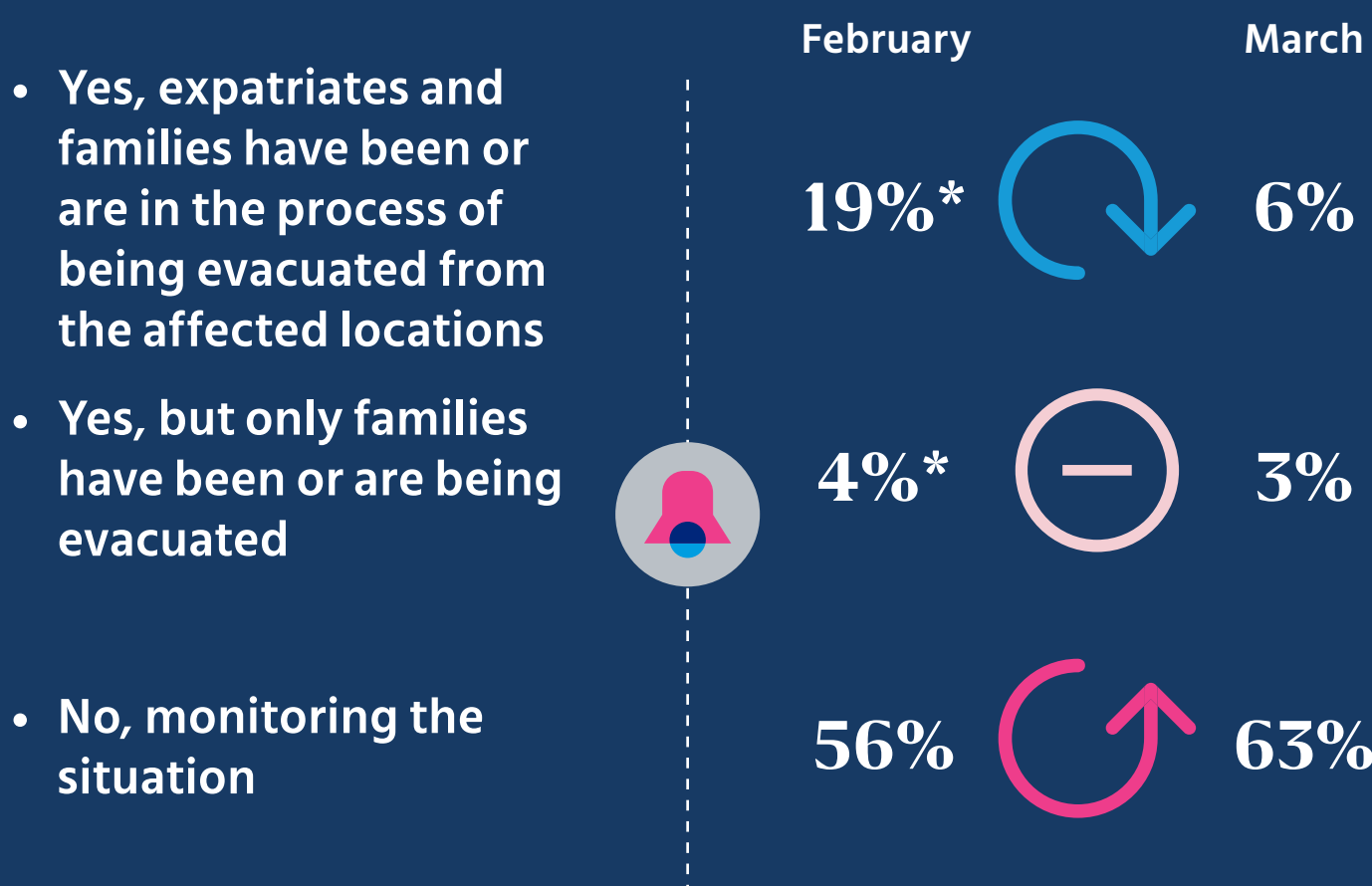
As the rapid spread of COVID-19 takes hold, more companies are starting to put their preparedness plans into motion.



* China

Have companies evacuated expatriates and their families from any of the affected locations?

As this new disease becomes global, evacuating from one affected location to another doesn't necessarily make sense. Overall, evacuations have declined.



* China and affected locations

Have companies banned or limited business travel in an effort to minimize exposure to COVID-19?

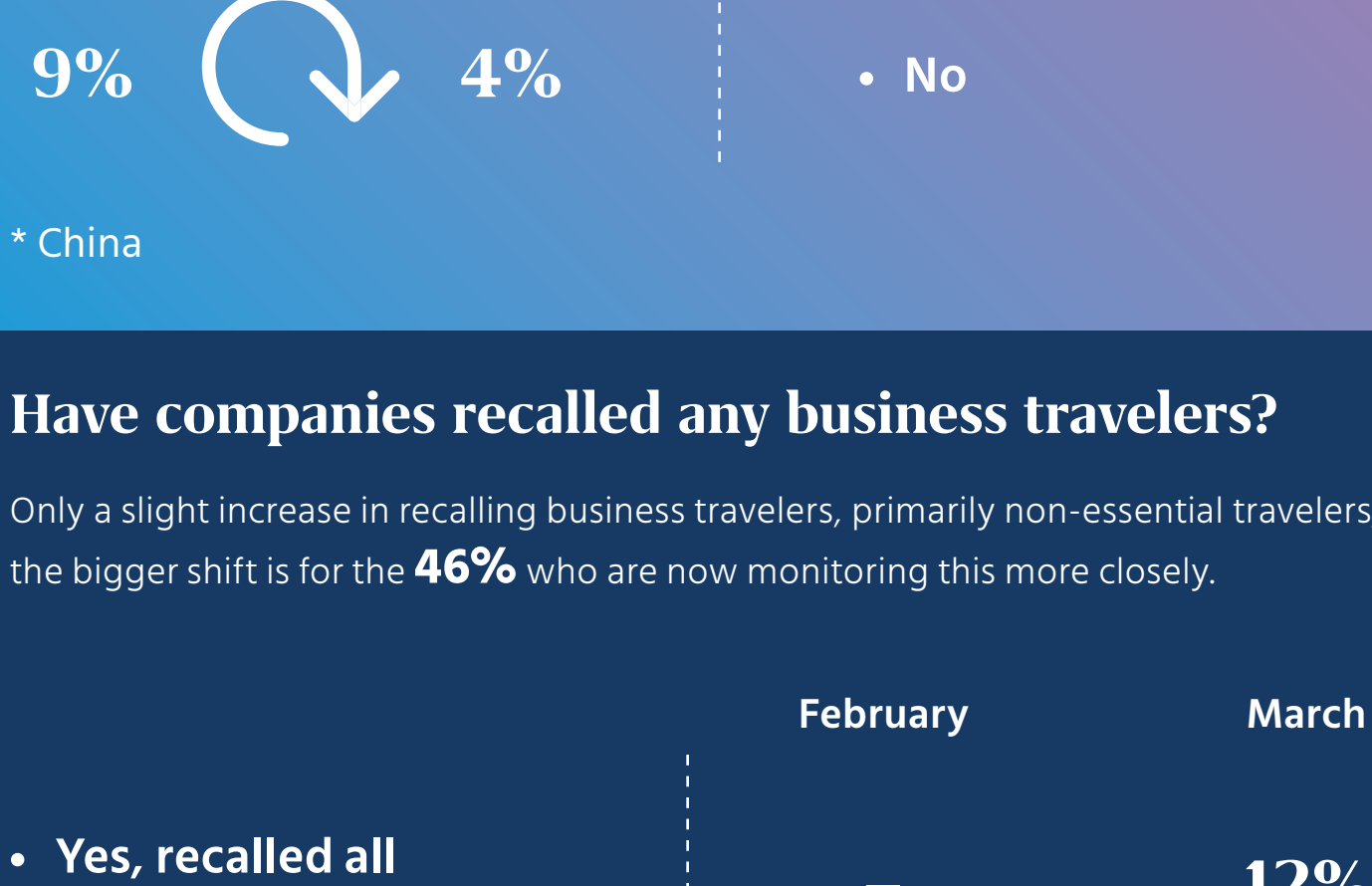
Travel bans have increased overall, and the focus is not necessarily on the affected locations.



* China

Have companies recalled any business travelers?

Only a slight increase in recalling business travelers, primarily non-essential travelers; the bigger shift is for the **46%** who are now monitoring this more closely.



* China

Have companies instituted any mandatory quarantine or self-imposed isolation periods following travel to locations with confirmed cases of COVID-19?

Quarantine or self-imposed isolation after travel is becoming common practice for **52%** of companies.

