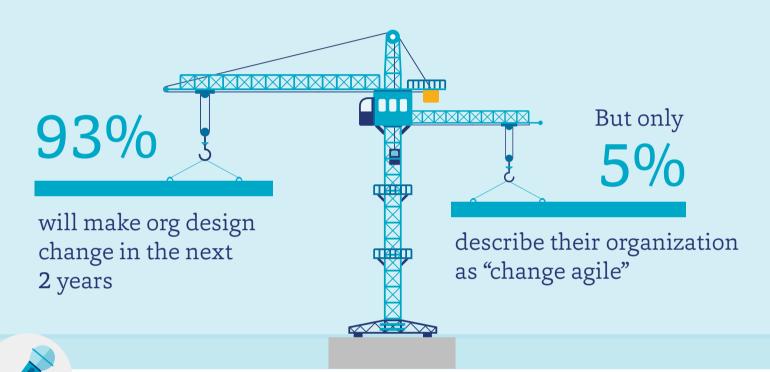
# MERCER GLOBAL TALENT TRENDS STUDY 2017 EMPOWERMENT IN A DISRUPTED WORLD **USA RESULTS**

### WHAT'S TOP OF MIND FOR C-SUITE EXECUTIVES, HR LEADERS, AND EMPLOYEES... AND HOW TO ACCELERATE

### **GROWTH BY DESIGN**

C-SUITE EXECUTIVES ARE DRIVING A BOLD CHANGE AGENDA IN A QUEST FOR INCREASED EFFICIENCY, AGILITY, AND CUSTOMER INTIMACY.



Employees are saying: "Simplify decision making"

### A WORKPLACE FOR ME

PEOPLE EXPECT THEIR EMPLOYER TO "MAKE WORK WORK" FOR THEIR INDIVIDUAL CIRCUMSTANCES. IN RESPONSE, COMPANIES ARE TAKING A "WHOLE PERSON" APPROACH.

### CARE FOR MY HEALTH



48% want more focus on health & wellness

#### **BALANCE MY TIME**



62% want more flexible work options

### STEER MY CAREER



29% do not feel empowered to create their own career success

#### MANAGE MY MONEY



Spend average of 13 hours a month worrying about \$\$

### Employees are saying: "Help me invest in myself"

### A SHIFT IN WHAT WE VALUE

FAIR & COMPETITIVE PAY AND OPPORTUNITIES FOR PROMOTION ARE TOP PRIORITIES FOR EMPLOYEES THIS YEAR.



### PERFORMANCE MANAGEMENT IS ONE WAY TO ENSURE TOP PERFORMERS ARE REWARDED FOR THEIR CONTRIBUTIONS

Made some change to PM approach in 2016 Eliminated performance ratings altogether 34% Stopped using ratings for base salary 11%

# THE QUEST FOR INSIGHT

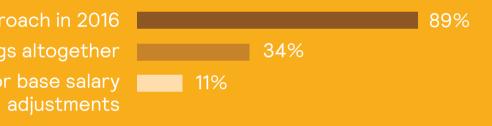
AN AGILE ORGANIZATION IS ONE THAT LISTENS & LEARNS. DERIVING ACTIONABLE INSIGHTS FROM TALENT DATA IS A CORE ELEMENT OF THE EMPOWERMENT AGENDA.



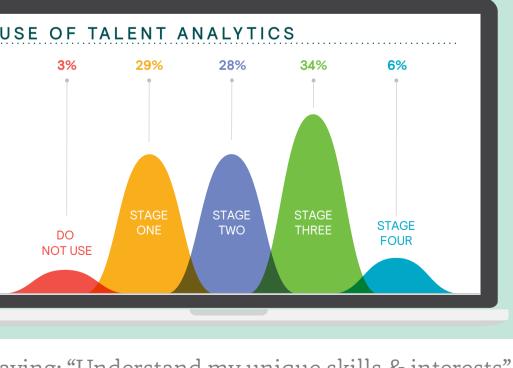


Employees are saying: "Understand my unique skills & interests"

of employees want to be recognized & rewarded for a wider range of contributions



Employees are saying: "Show me the money"



# ATTRACT AND RETAIN **TOMORROW'S TALENT:**

- Engage candidates as customers
- Embrace the 'whole person' agenda
- Define exciting career paths
- Place bets on non-traditional talent

## **BUILD FOR AN UNKNOWN FUTURE:**

- Quantify future-focused capability gaps
- Build diverse skills and a culture of innovation
- Simplify decision making and improve access to knowledge/experts
- Accelerate progress through experiences and lifelong learning

# CULTIVATE A THRIVING WORKFORCE:

- Differentiate on a healthy workplace
- Address talent choke points
- Promote a contribution culture
- Create a sense of belonging

