

MERCER GLOBAL TALENT TRENDS 2019: FINANCIAL SERVICES



Aligning Work to Future Value

Unlock growth in the new world of work by redesigning jobs and moving people to where future value will be created

Executives predict:

>1 in 5 jobs



in their organization will cease to exist

50%

HR leaders mapping the future skills needed

45%

HR leaders assessing their organization's skill gaps

27%

companies using analytics to inform build, buy, borrow, or bot strategies



Building Brand Resonance

Listen carefully and learn from data to create a brand proposition that attracts the talent you want

Top HR priority



Developing programs/policies for gig workers

Bottom HR priority



Digitalizing the Employee/HR interface

Thriving employees are:

2 times

more likely to work for a company that strongly supports flexible working

3 times

more likely to work for a company that ensures equity in pay/promotion decisions



Curating the Work Experience

Make work simple, intuitive, and digitally enabled to help your people grow and thrive

95%

HR teams investing in technology to improve the employee experience

21%

Employees who say their company really understands their unique skills and interests



Delivering Talent-Led Change

Inspire a growth mindset by redesigning structures, workflows, and talent strategies around your people

only 25%

Organizations offering employees a fully digital experience

Organizations further along their digital journey are ...

14 times more likely

to see HR as a significant contributor to the business

Source: Mercer's 2019 Global Talent Trends study