

HEALTH WEALTH CAREER

MERCER WORKFORCE TRANSITION

2018 SURVEY OVERVIEW



MERCER'S 2018 WORKFORCE TRANSITION SURVEY FINDINGS

THE WORLD OF WORK IS CHANGING

- With the rise of social media the way employees are treated as they exit a company has never been more important
- Employers are looking for outplacement services that are modern and aimed toward today's employee
- Offerings must be robust and geared to the adult learner
- Employers want outplacement services that include electronic job postings and social media integration and are mobile enabled
- Employers are less concerned with providing physical space and more concerned about controlling costs



CURRENT TRENDS IN WORKFORCE TRANSITION

Transition Services

- Most companies offer workforce transition services to some or all employees



72%

Virtual Career Center

- Most companies feel that offering a virtual career center is important or very important.



72%

Length of Service

- Most companies offer different lengths of service to employees at different levels.



79%

Mobile Support

- Most companies think mobile support is important



74%

Social Network Integration

- Electronic job posting matching and social media integration are critical features of a modern offering



85%

Program Effectiveness

- For 47% of companies, their current providers are not gathering feedback on program effectiveness



53%



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MAKE TOMORROW, TODAY